

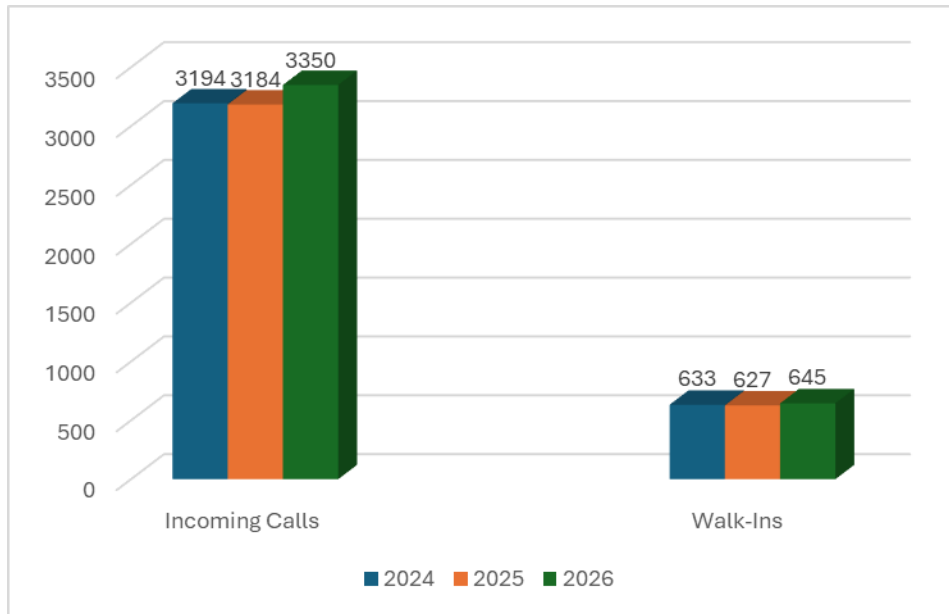
COUNTY OF LOUISA
MONTHLY DEPARTMENT REPORT



Department: Human Services
Period: April 2026

INDICATORS AND STATISTICS

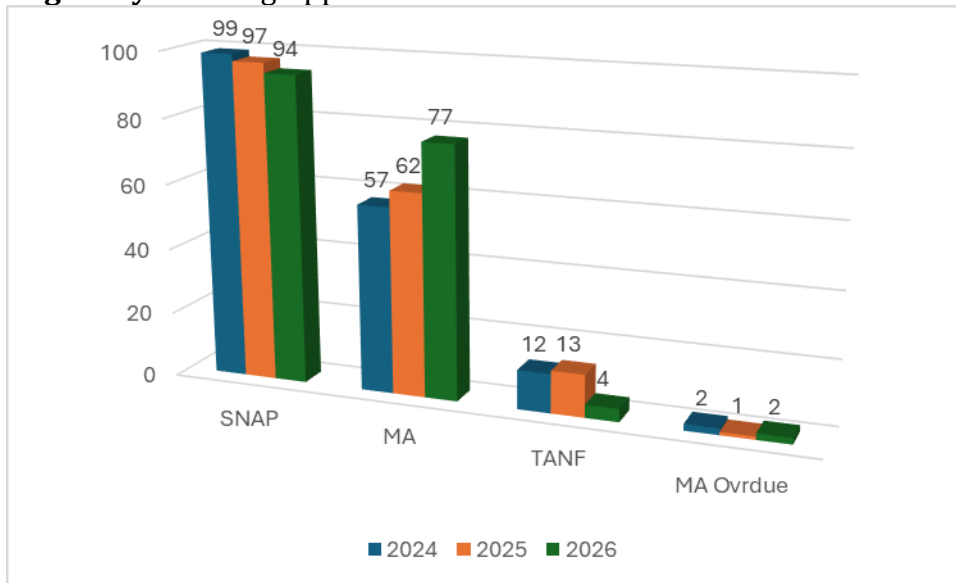
CUSTOMER SERVICE:



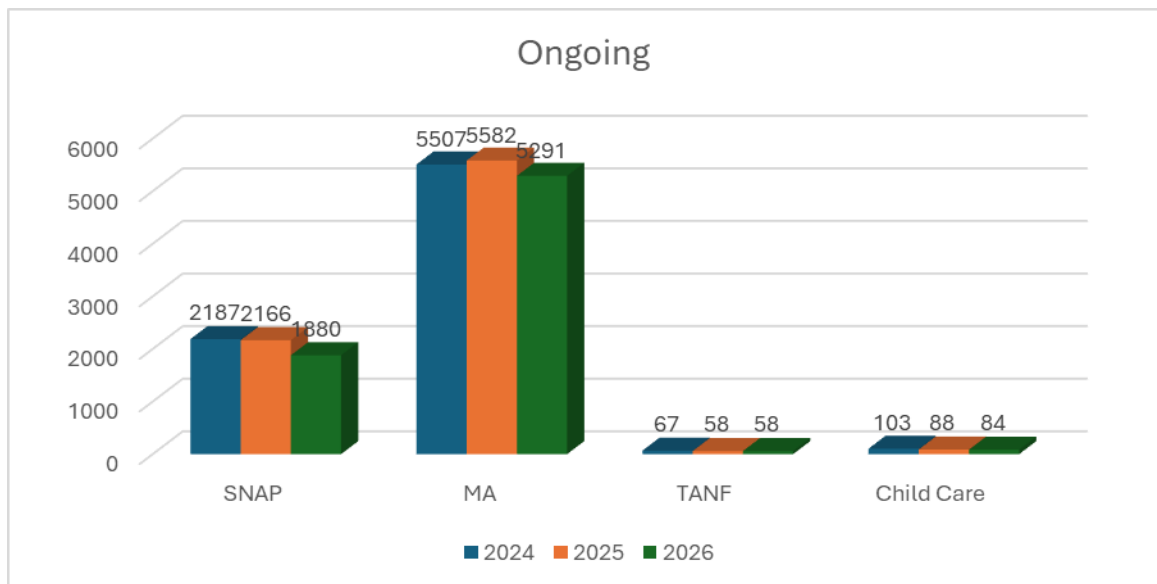
The high volume of calls to the local agency continues. Customers are questioning requirements to verify information that was accepted as client statement for previous applications. Foot traffic was consistent with what had been experienced in prior years, which averaged just under 29 visitors to the local agency daily. It is anticipated that there will be a high volume of calls and visitors to the agency during the next seasonal energy program in June for Cooling Assistance. The highest number of clients to the local agency was observed on Mondays. There was not an observed holiday in the month of April.

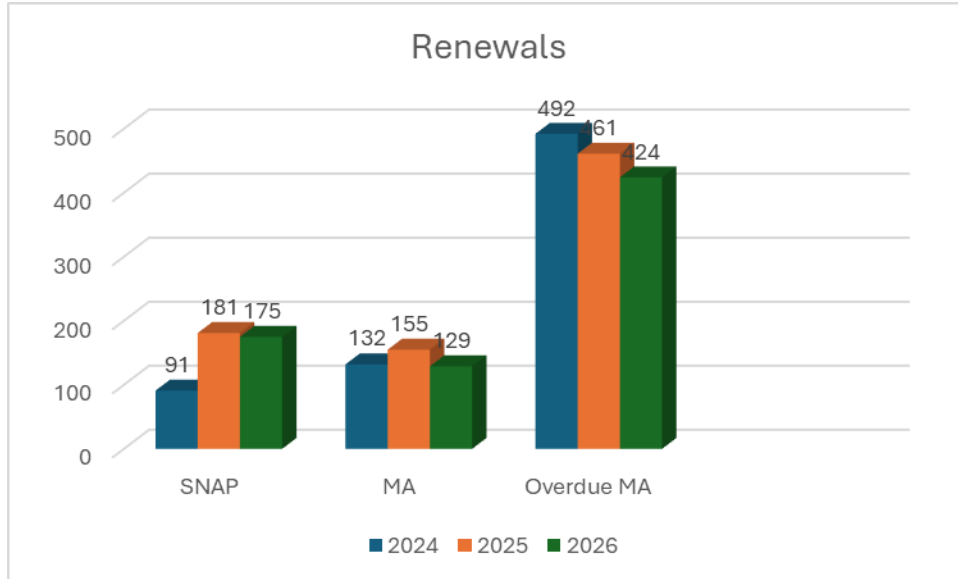


Eligibility: Pending Applications



Ongoing

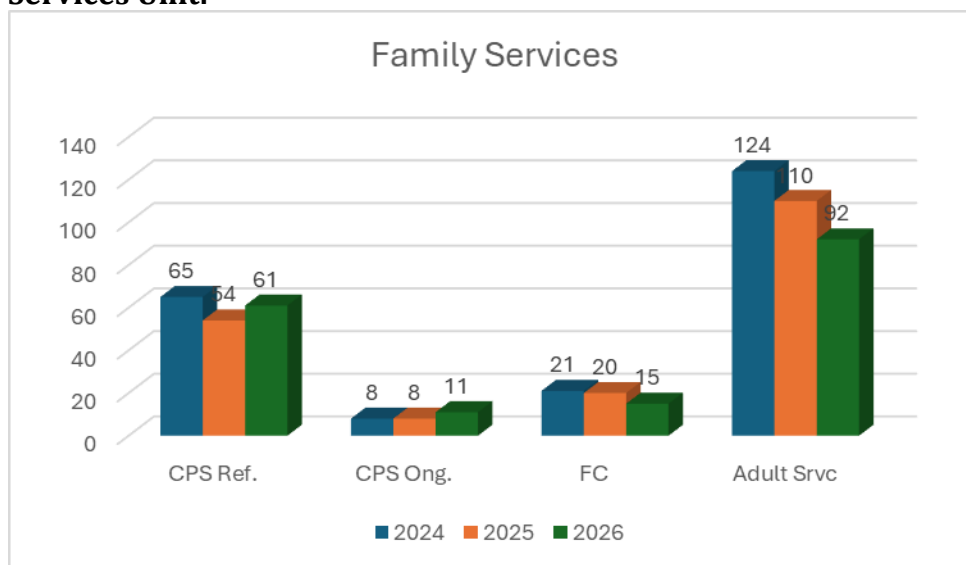




Applications for SNAP, Medicaid and TANF have been relatively consistent from year to year. There has been a noticeable decrease in Ongoing cases due in part to changes in the eligibility requirements for those programs. Program renewals for benefit programs remain high with a slight decrease in SNAP and Medicaid renewals in the month of April. There has also been a small decrease in the number of Medicaid renewals that are overdue. New staff are still training, but have begun to process cases which require supervisory approval.



Services Unit:



FOSTER CARE SUMMARY:

Three youth discharged to permanency in April – two achieved Relative Placement and one achieved Reunification with their biological parent. We have multiple youth in congregate care due to escalating, unsafe behaviors that cannot be managed in a foster home. We are noticing that this is a trend for foster care cases that are not abuse and neglect – these are CHINS and Relief of Custody cases.

As of April 2026, there are 15 youths in foster care. Four (4) youths have been in care for less than 12 months, two (2) youths have been in care for more than 12 months, but less than 24 months and five (5) youths have been in care for more than 24 months. Each of these youths has had a face-to-face visit as required by State and foster care policy.

Eight (8) youth are in congregate care, one (1) youth is in a non-relative foster home placement, and four (4) youth are in the Fostering Futures program. One (1) youth is on a trial home placement. One (1) youth under 18 is in an Independent Living placement.

FOSTER PARENT RECRUITMENT/TRAINING UPDATE:

The Foster Parent Resource Coordinator is currently training three newly recruited foster families for Louisa County. Our goal is to have 10 available homes in our locality – we currently have 7. Recruiting families in our locality has been challenging due to the extensive amount of training and the home study approval process with the change in curriculum, families are not able/willing to commit the necessary time to get everything completed.



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CPS Summary:

CPS Intake Referrals for April: 61

Below are the number and reason for referral screen outs:

Does not meet definition – 34.

Duplicate referral – 14

Alleged Abuser not a caretaker (child on child sexual abuse) – 3

Alleged Victim over 18 – 1

Out of State jurisdiction – 1

Inadequate Information – 7

Total – 60

Adult Services Summary:

In the month of April:

- # of APS Reports: 23
- # of AS cases: 4
- # of Guardianship Cases: 65
- Total # of APS/AS/Guardianship Cases: 92

Case closure specific to type of substantiated abuse/neglect/exploitation:

- Self-neglect – 4
- Neglect – 2
- Physical abuse – 0
- Other exploitation – 0
- Perpetrator a relative – 5

Clients needing protective services and accepts – 2

Clients needing protective services and refuses – 4

Protective services no longer exist – 3

Invalid APS investigation – 1

Unfounded investigations – 6

In-home (formerly known as CPS Ongoing) Cases and Family Support (formerly known as Foster Care Prevention) Cases

There are currently eight (8) In-Home cases and three (3) Family Support cases. Two (2) cases are court ordered for services. Four (4) cases were opened, and one case closed. One (1) case was court ordered for investigation/home study. There were two (2) court appearances. Two (2) cases have court involvement. Twelve (12) home visits were made. Forty-five (45) clients receive services in these categories.

PROJECT REPORTS AND ACTION ITEMS

1. The Louisa Department of Human Services has moved into its new building and is officially open for business.



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PLANNING AND FUTURE CONSIDERATIONS

1. Medicaid changes are being implemented to accommodate President Trump's HR 1 executive order released October 1, 2025.
2. April is Administrative Professionals Appreciation Month. Local agency services staff was provided an Italian-themed luncheon on April 27th provided by family services and benefits staff.